IOM registration/travel advisory app wireframes

Welcome screen
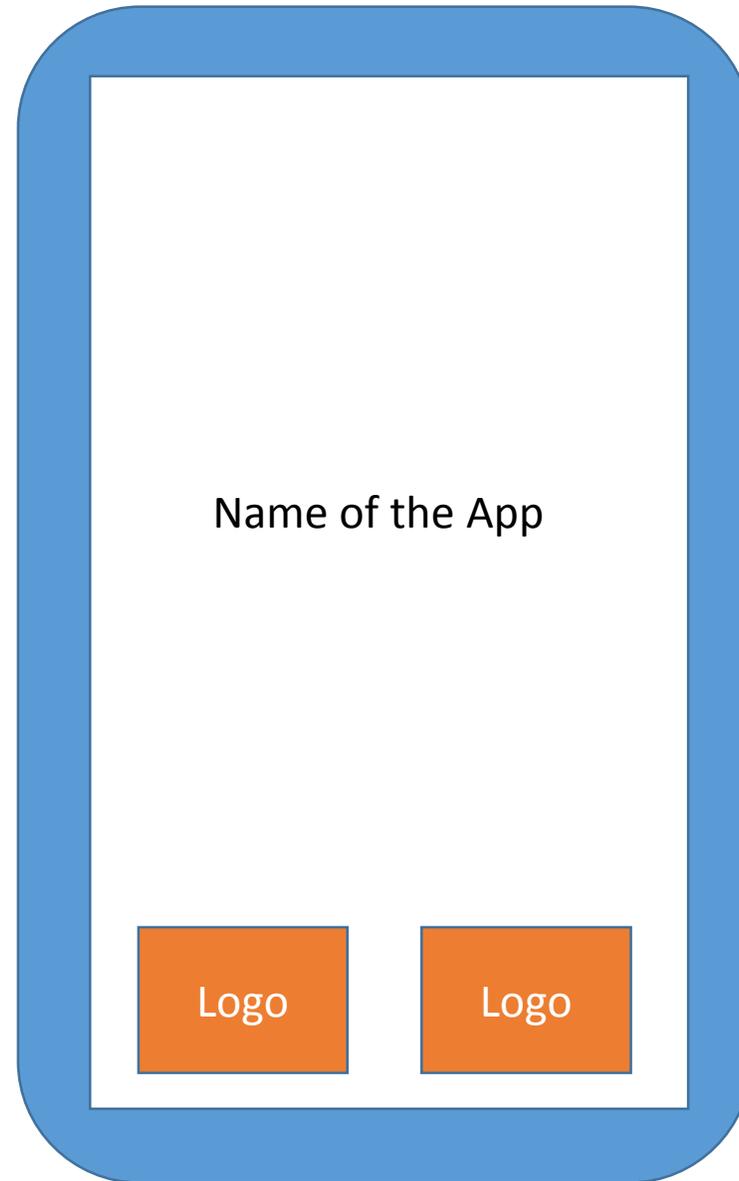
Name of the App

Logo   Logo

Registration screen

Your name

Phone number

Email

Preferred language

Emergency contact name

Relationship with you

Emergency contact number

Emergency contact email

NOTES
- It is possible not to require registration at all. This reduces the amount of information available on each individual, but may ensure that people use the app even if they don't want to register.
- Multilingual support is optional. It should be linked to the language in which information is issued/disseminated through the app.
- This information has to be stored securely. A disclaimer needs to be added regarding data collection and use.
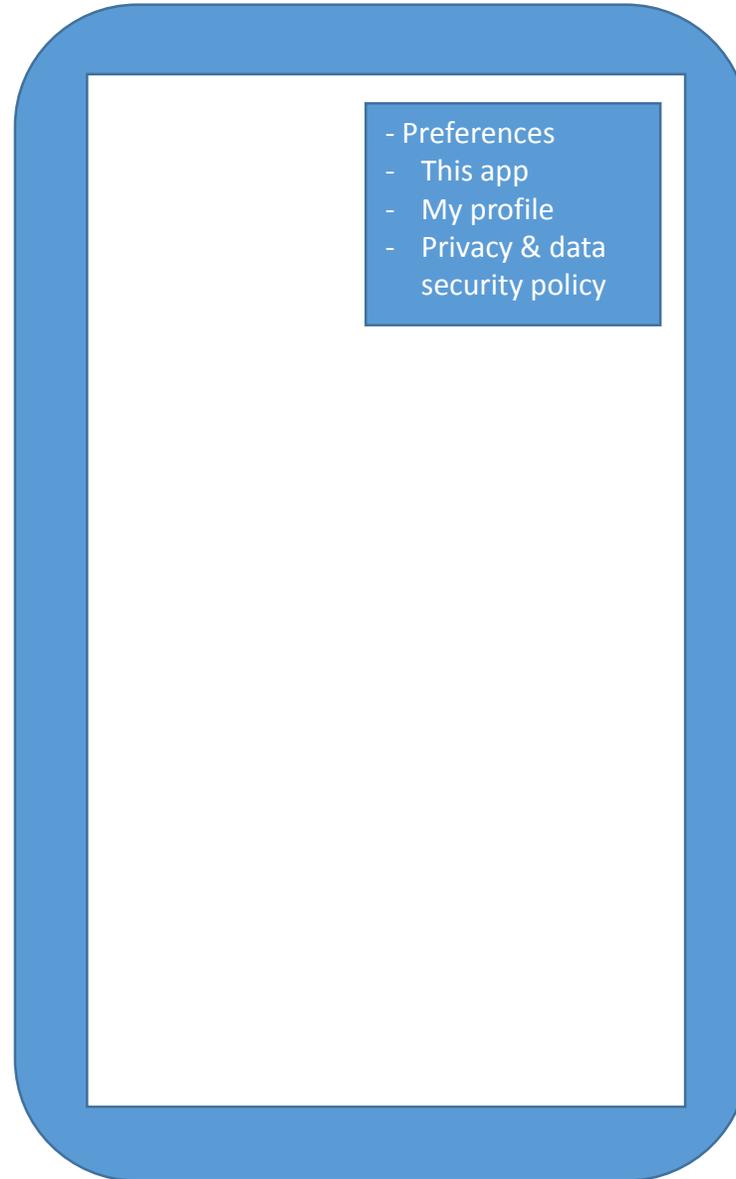
Personal data screen
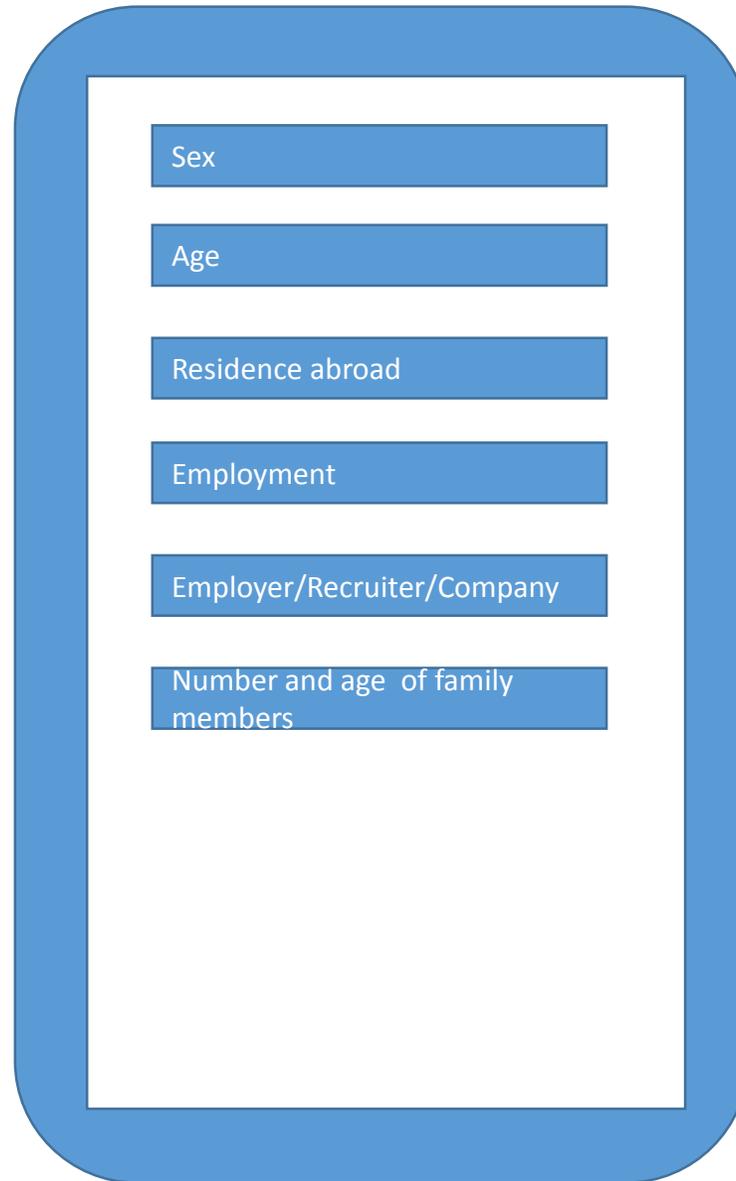
Sex

Age

Residence abroad

Employment

Employer/Recruiter/Company

Number and age of family members

NOTES
- Only if possible/needed, additional questions can be asked to complement the registration.

Menu

- Preferences
- This app
- My profile
- Privacy & data security policy
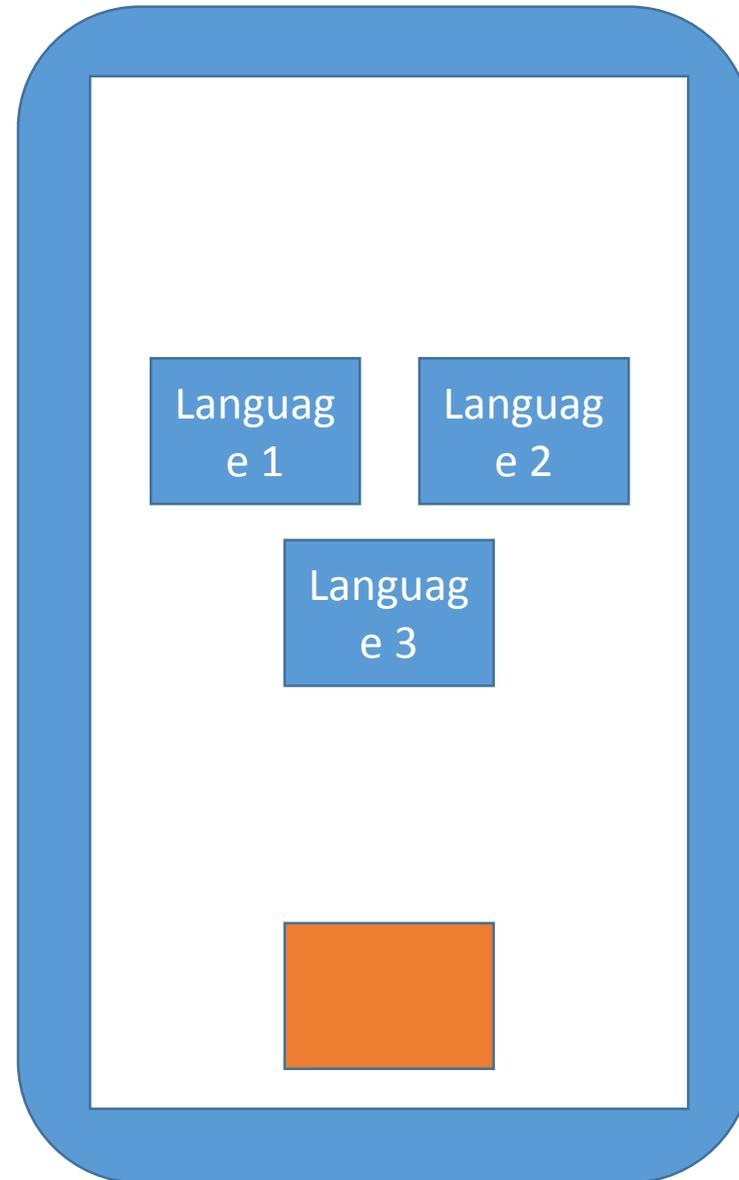
NOTES
- Technical settings of the app
- Details about developer, funding, management
- Possibility to modify (or delete) personal data
- Details about data collection and use, and security – and relevant policies.

Alternative welcome screen

Language 1

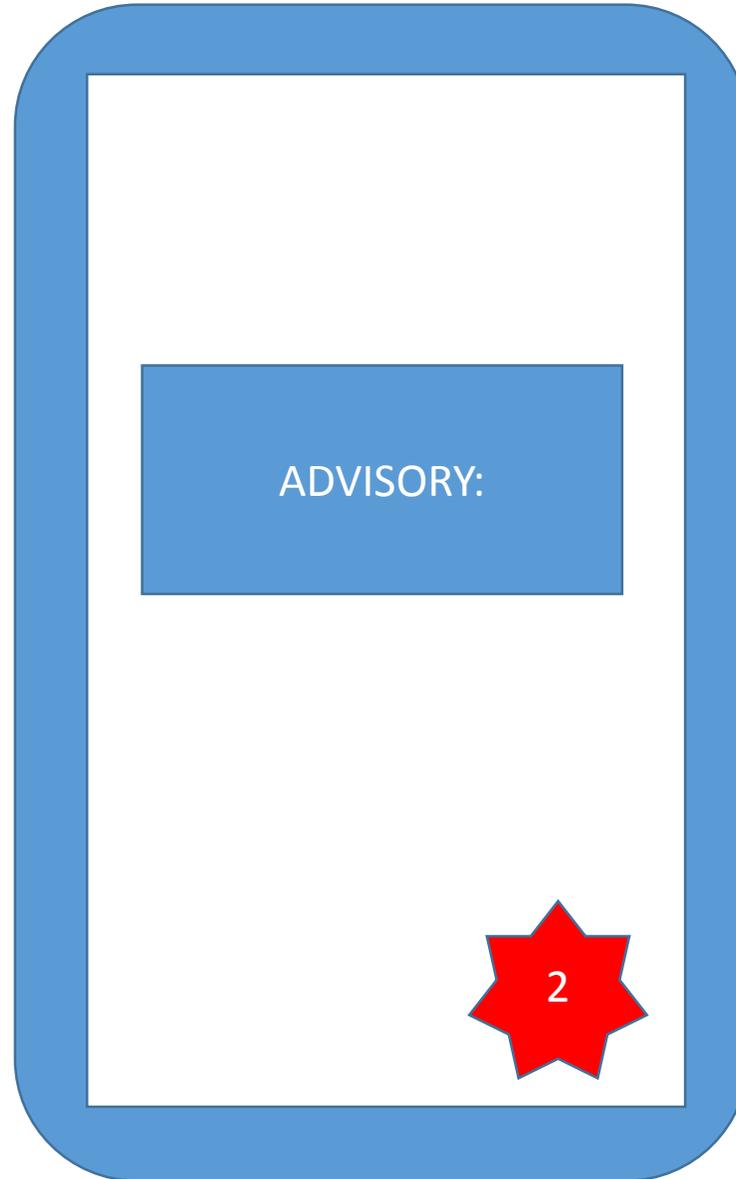Language 2

Language 3

Hub screen

Generic travel advisory

Going to a specific country

Find the closest consulate

Consular services

Communicating in emergencies

Current emergency advisories

Store your documents

NOTES

Hub screen

ADVISORY:

2

Generic travel advisory

Register with your consulate

Learn about your host country

Know your neighborhood and your neighbors

Learn about local risks and warnings

Learn some basic words and phrases in the local language

Copy your documents, keep in a safe place

Going to a specific country

- Country 1
- Country 2
- Country 3
- Country 4

Go

NOTES
- Selecting information on a specific country (dropdown menu, list, flags) etc.
- The list of countries can be based on priorities defined in collaboration with the government, and only include significant countries of destination.

Country specific information

Country name

- Local country representations
- Immigration, labour and other laws
- Basic services
- Visa requirements and how to apply
- Emergency numbers
- Active advisories

NOTES
- Country-specific information
- Includes locations and contacts of embassies and consulates in the country, and what services they can provide.
- Relevant laws includes selected provisions on labour, access to health services, emergency assistance and other as needed, as per the host country's legal framework.
  - Ideally this should link to actual legal sources and summarize main provisions/implications of laws.
- Basic services includes relevant governmental and non-governmental institutions providing healthcare, employment opportunities, emergency and evacuation assistance and so on (also includes information on how to access assistance).
- Active advisories includes active emergency advisories for the specific country.
- The linked pages can be text only, or text with link if too much content.
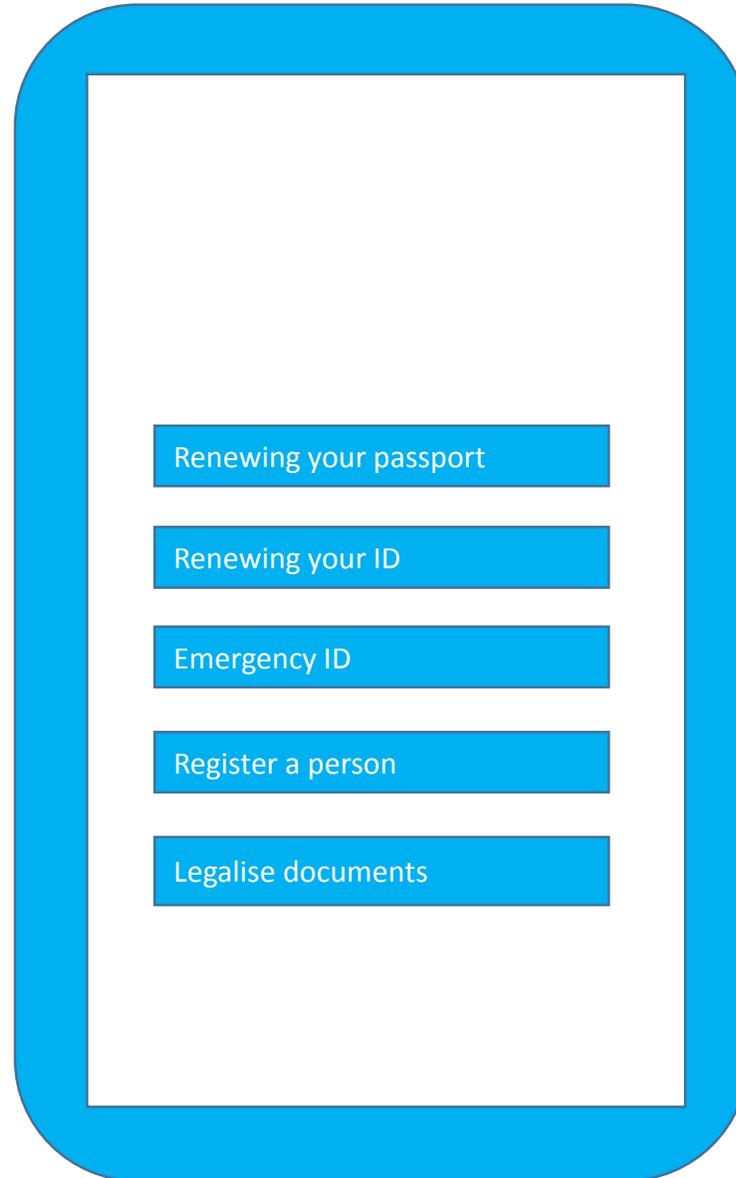
Find the closest consulate

Map

Find

Obtain navigation indications
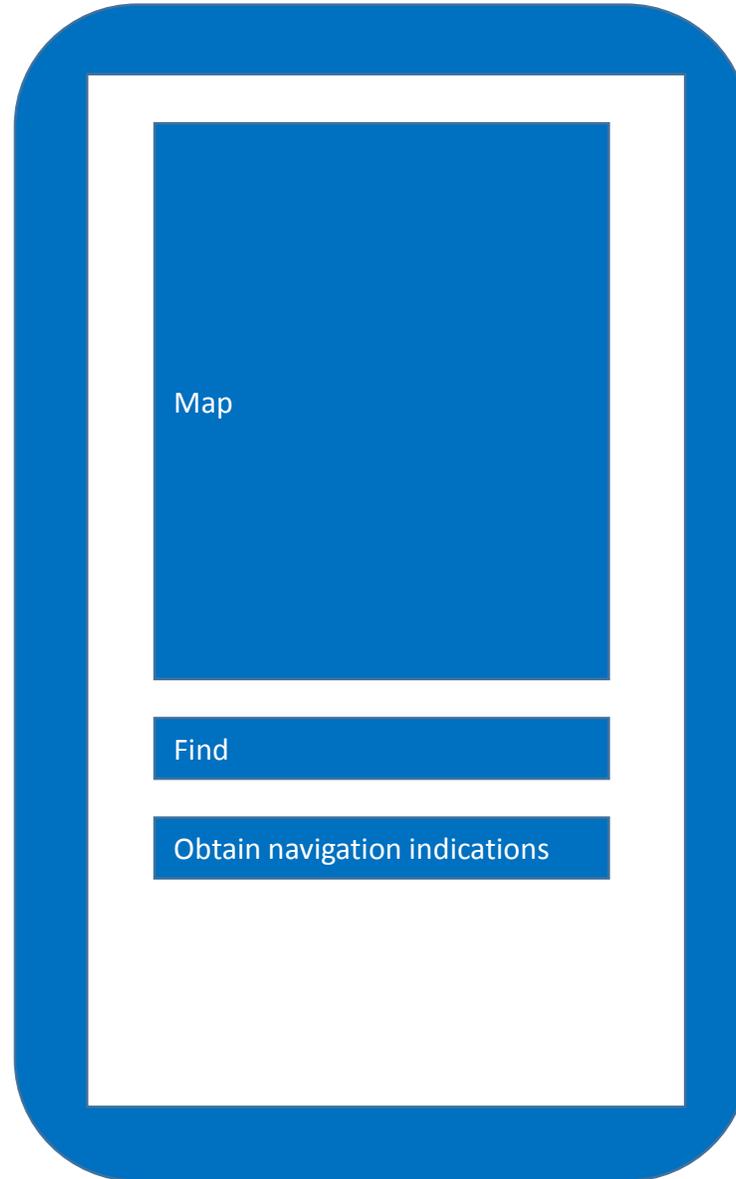
NOTES

- The closest representation is shown on the map, based on the GPS coordinates of the phone.

Consular services

Renewing your passport

Renewing your ID

Emergency ID

Register a person

Legalise documents

NOTES

- Linked text should include how-to information to apply/receive the different service.
- Also highlight if they cannot be provided in all posts.

Communicating in emergencies

Name
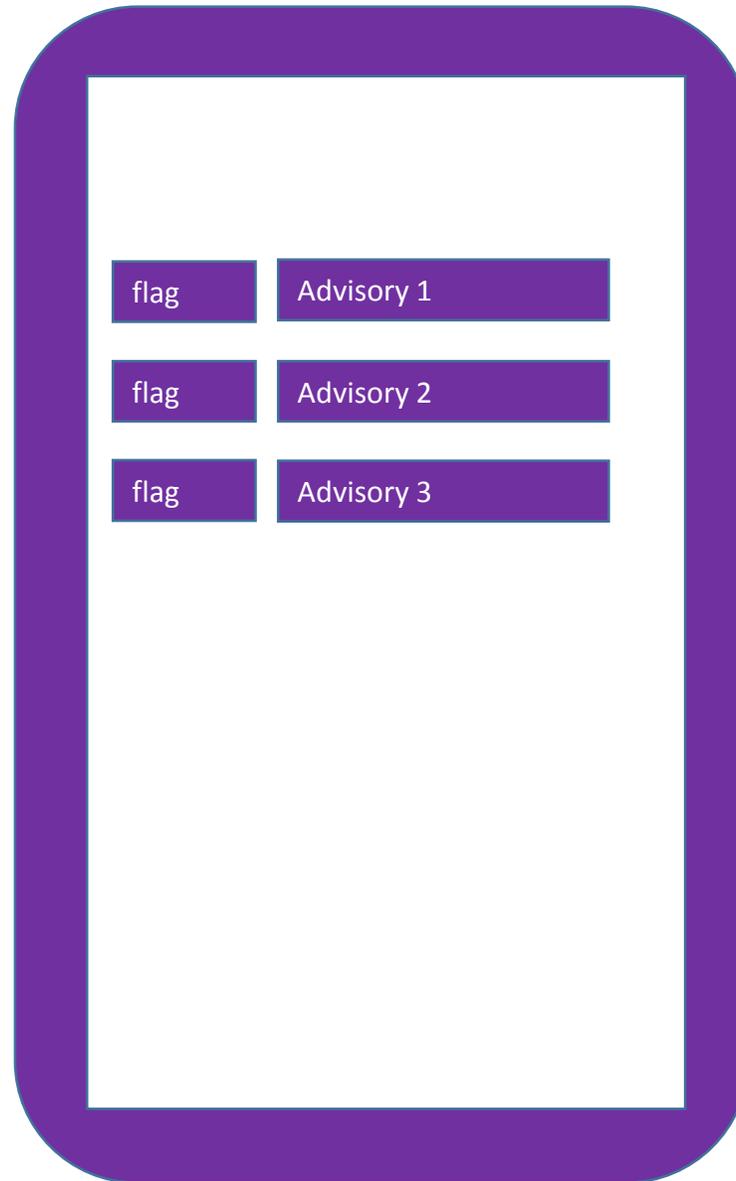
Family name

Reason for communication

Assistance needed

More details on assistance needed

Location

NOTES

- Name and family name (and potentially contact information) can be asked here if the app does not require previous registration.
- The list of "reasons for communication" includes a variety of situations of distress (major crisis – disaster or conflict, economic hardship, violence, kidnapping)
- The list of "assistance needed" refers to preset services that consular posts may be able to provide (e.g. search and rescue, evacuation, financial assistance) in a list for easy access. More details can be provided by typing a message in the box below.
- Location has an option "send current location" through the phone's GPS coordinates.
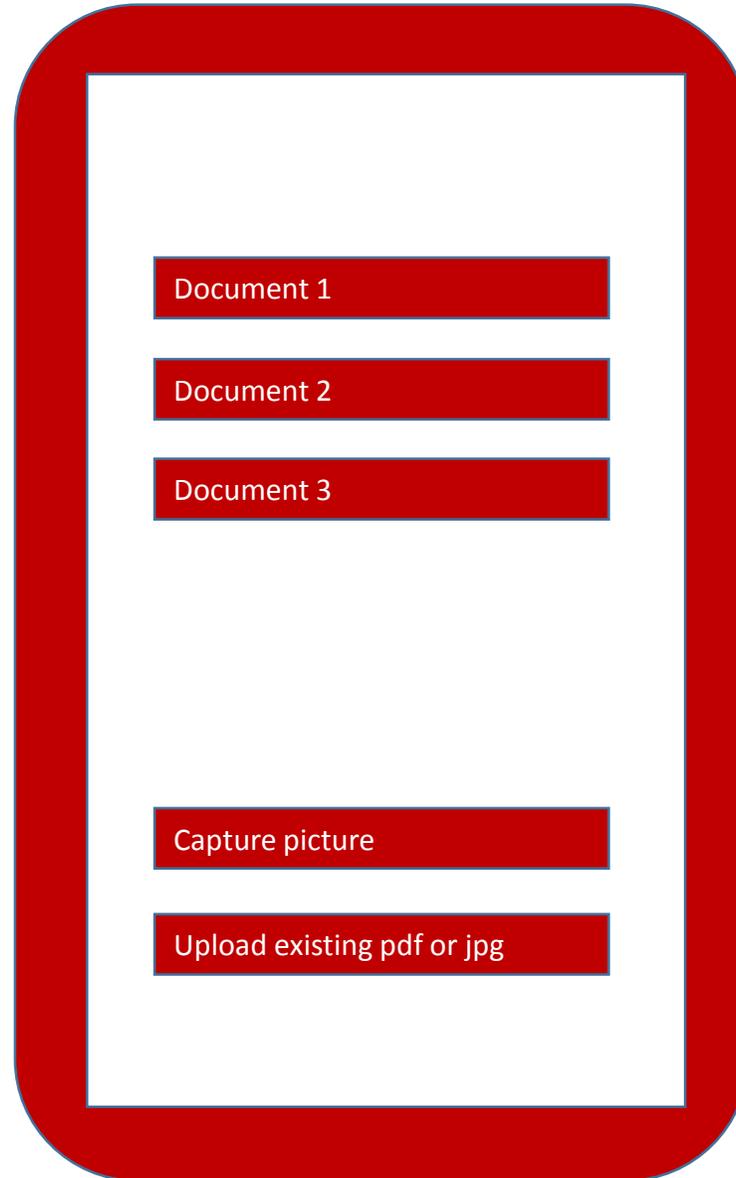- Communication should be shareable through phone and data networks

Current advisories

flag	Advisory 1
flag	Advisory 2
flag	Advisory 3

Store your document

Document 1

Document 2

Document 3

Capture picture

Upload existing pdf or jpg

NOTES

- Includes a list of materials already uploaded and two options to store digital copies on the phone/cloud.
- Secure storage for these materials is critical.